Release Notes

Product Name: **VS-411XS**

Current Version:

Type	Number	Date
Firmware	4.21.64255	July 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: July 23, 2023
Reference: 19062

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-411XS	Any	Yes	Yes

Summary:

- Fixed a bug.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

Release Notes

Product Name:	**VS-411XS**		
Current Version:	Type	Number	Date
	Firmware	4.21.64255	July 2023
	Software	–	–
	Web	–	–
	Hardware	–	–
RN Date:	July 23, 2023		
Reference:	19062		

Bugs Fixed:

QC ID	Fixed Bug Description
84533	Audio unmute support when no display is connected

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
18345	Manual switching may blink Mute LED
18366	Occasionally OUT LED blinks during input switching
18964	Safari browser: Few web-UI inactive fields are less visible as gray-out ones
19179	No web-UI service in parallel to Maestro active touch panel service

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	We recommend using Chrome to browse the embedded web pages. Using Safari browser may limit some functions.
	Viewing the embedded web pages on a tablet or mobile device may limit some functions.
18373	IE browser is not supported.
18375, 18376	Custom EDID load is not supported by Edge or Safari browsers.
18487	Maestro names and labels are supported in English only.
19181	When you upload a wallpaper image file to Kramer Aware, the file type is not validated. .
19215	K-Upload FW upgrade via serial port may rarely fail due to busy LAN connection. Workaround: Disconnect device from LAN and re-upload FW.

Release Notes

QC ID	Limitation Description
19298	Last connected auto-switching list may rarely get disordered following factory reset.

Preceding Version: 04.21.62751

Release Notes History

Product Name: **VS-411XS**

Current Version:

Type	Number	Date
Firmware	04.21.62751	December 2022
Software	–	–
Web	–	–
Hardware	–	–

RN Date: December 27, 2022
Reference: 18637

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-411XS	Any	Yes	Yes

Summary:

- Fixed bugs.

Codependency with Other Products and Software:

Product Name	Comments

- There is no codependency with other products or software.

Bugs Fixed:

ID	Fixed Bug Description
81476	When scheduling triggers, the trigger is activated only on the selected days.
	Few HDCP-related issues.

Release Notes History

Product Name: **VS-411XS**

Current Version:

Type	Number	Date
Firmware	04.21.62751	December 2022
Software	–	–
Web	–	–
Hardware	–	–

RN Date: December 27, 2022
Reference: 18637

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
18345	Manual switching may blink Mute LED
18366	Occasionally OUT LED blinks during input switching
18964	Safari browser: Few web-UI inactive fields are less visible as gray-out ones
19179	No web-UI service in parallel to Maestro active touch panel service

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18487	Maestro names and labels are supported in English only.
19181	When you upload a wallpaper image file to Kramer Aware, the file type is not validated. .
19215	K-Upload FW upgrade via serial port may rarely fail due to busy LAN connection. Workaround: Disconnect device from LAN and re-upload FW.
19298	Last connected auto-switching list may rarely get disordered following factory reset.

Preceding Version: 04.14.60458

Release Notes History

Product Name: **VS-411XS**

Current Version:

Type	Number	Date
Firmware	04.14.60458	June 2021
Software	–	–
Web	–	–
Hardware	–	–

RN Date: June 1, 2021
Reference: 017536

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-411XS	N/A	N/A	N/A

Technical Notes:

- This is a release note for a new product.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

Release Notes History

Product Name: **VS-411XS**

Current Version:

Type	Number	Date
Firmware	04.14.60458	June 2021
Software	–	–
Web	–	–
Hardware	–	–

RN Date: June 1, 2021
Reference: 017536

This is a release note for a new product. For a list of new product features see:

www.kramerav.com/manual/VS-411XS

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
18345	Manual switching may blink Mute LED
18366	Occasionally OUT LED blinks during input switching
18964	Safari browser: Few web-UI inactive fields are less visible as gray-out ones
19179	No web-UI service in parallel to Maestro active touch panel service

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	We recommend using Chrome to browse the embedded web pages. Using Safari browser may limit some functions.
	Viewing the embedded web pages on a tablet or mobile device may limit some functions.
18373	IE browser is not supported.
18375, 18376	Custom EDID load is not supported by Edge or Safari browsers.
18487	Maestro names and labels are supported in English only.
19181	When you upload a wallpaper image file to Kramer Aware, the file type is not validated. .
19215	K-Upload FW upgrade via serial port may rarely fail due to busy LAN connection. **Workaround**: Disconnect device from LAN and re-upload FW.
19298	Last connected auto-switching list may rarely get disordered following factory reset.

Release Notes History

Preceding Version: N/A